

The fully managed ServiceNow platform for MSPs

Accelerate transformation. Reduce risk. Drive profitable growth.

POPX helps Managed Service Providers modernise faster with less risk - delivering transformation outcomes without the cost and complexity of doing it yourself.

The Challenge for MSPs

MSPs face growing operational complexity that limits scale and profitability.



Disconnected systems across service, billing, and operations



Manual processes limiting scalability



Pressure to improve customer experience while reducing cost



Complexity from growth and acquisitions

The POPX Solution

POPX delivers a fully managed, end-to-end ServiceNow platform designed specifically for MSPs. We don't just deliver the platform - we take responsibility for its success.

Faster Time-to-Value

Go live in months, not years and get ROI from your investment.



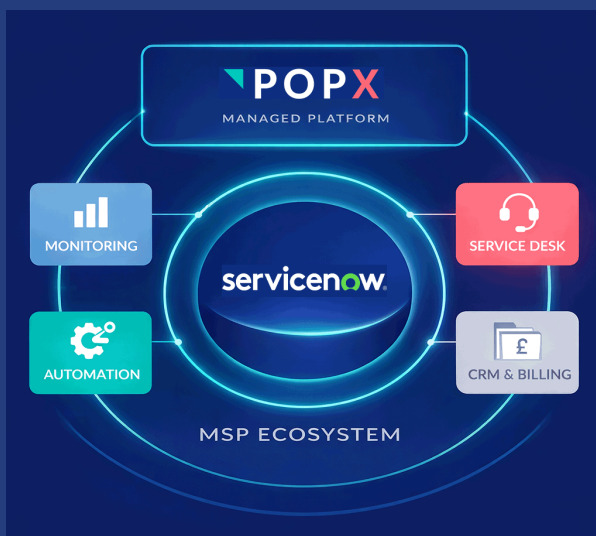
Continuous Optimisation

Your platform evolves with your business.



Built for MSP Outcomes

Improve margins, scale, and customer experience.



What You Get

- Pre-configured MSP workflows
- End-to-end service automation
- Integrations with existing systems
- Customer & partner portals
- Real-time operational visibility
- Ongoing management & upgrades

“We decided to work with POPX because they have demonstrated a capability to leverage ServiceNow as a growth enabler for ICT service providers.”

Richard Angrave, Transformation Director, Node4



Outcomes That Matter



Up to 40% increase in capacity



Reduced cost-to-serve



Faster incident resolution



Improved customer experience



Scalable growth enablement

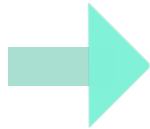
DEPLOY

Rapid implementation using proven MSP best practices.



ENHANCE

Continuous platform improvements aligned to your priorities.



MAINTAIN

Ongoing management and optimisation handled by POPX.

Why MSPs Choose POPX

TRADITIONAL APPROACH

- Buy software
- Use consultants
- Build internally

POPX

- Fully managed
- Continuous optimisation
- Low risk, fast delivery

POPX Value Snapshot

Discover unrealised value in your ServiceNow platform.

The POPX Value Snapshot is a lightweight, insight-led review designed to assess your current licence position, key use cases, platform adoption, and opportunities to improve value realisation.

Not a technical audit or consulting engagement, but a practical, commercial view of platform performance and potential. You'll gain a clearer view of your current licence entitlement, any platform value gaps, and strategic recommendations.

Contact us to request your free Value Snapshot today.



Start seeing value in weeks - not years



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